

PDFix Desktop Accessibility Conformance Report

(Based on VPAT® Version 2.4Rev)

Name of Product/Version:

PDFix Desktop 2.x Windows, macOS, Linux (Multi-language version)

Report Date: February 2025

Product Description:

PDFix Desktop is an affordable, powerful solution for professionals and businesses to manage PDF document accessibility. It offers a comprehensive suite of tools to view, edit, convert, secure, organize, and fix accessibility issues, along with advanced features like form automation, OCR (text recognition), and batch processing.

Contact information: support@pdfix.net

Notes:

The software was rigorously tested against real-world user workflows, focusing on core functionalities such as viewing, exporting, and editing PDFs. It also includes accessibility enhancements and compliance tools (e.g., "Make Accessible" features). This ensures reliable performance for document optimization, accessibility compliance, and seamless PDF management.

Evaluation Methods Used:

The accessibility evaluation of PDFix Desktop incorporated industry-standard testing methods, including compatibility checks with assistive technologies (e.g., screen readers, screen magnifiers) and keyboard-only navigation. Testing also leveraged native platform accessibility tools to validate usability and adherence to WCAG guidelines, ensuring the software meets diverse user needs and accessibility compliance.

Applicable Standards/Guidelines

This report covers the degree of conformance with the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	Yes

EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) and EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes
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Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The product's product's functionality has at least one method that meets the criterion without known defects or with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, the scope is for full pages, complete processes, and accessibility-supported ways of using technology, as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports Authored Content (PDF): Supports	Software: The product provides text alternatives for non-text content. Authored Content (PDF): Authors can ensure that content meets this criterion.

<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain prerecorded audio-only or video-only media. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain prerecorded synchronized media. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain prerecorded video content that would require an audio description or a media alternative. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Most visual structure and relationship information such as the purpose of a button is provided through object information or in text. Exceptions include: - Disabled buttons - Dialog buttons like the “Options” button - Progress of actions like “Conversion” - Color pickers in “Preferences” for color selection, like Tools, or Tags - Tools that rely on using the mouse, like content or tag selection</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product presents content in a meaningful sequence.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Most elements do not rely on the use of one sense to use them.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The application does not rely on the use of color to infer information. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain audio that plays automatically. Authored Content (PDF): Authored content does not contain audio that plays automatically.</p>
<p>2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Most product functionality can be operated through a keyboard interface if the shortcuts are known to the user. Despite this, several items rely on mouse-only interactions. These functions are integral to being able to edit PDFs successfully. These failures include: Inner scrolling regions not moving visual focus Selection tools in the document content area Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Product functionality will not trap the keyboard focus. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product provides the ability to remap the shortcuts. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain controls or forms that require precise or minimum timing for operation. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not include elements that move, blink, scroll, or auto-update. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain flashing or blinking animated content. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: This criterion does not apply to non-web software. Authored Content (PDF): This criterion does not apply to non-web documents.</p>
<p>2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The titles of the software areas describe their purpose. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Components will receive focus in a meaningful order. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The purpose of link text can be determined in context. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain functionality that uses multipoint or path-based gestures for operation. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product provides the ability to undo the function after completion or the user can abandon all modifications to the document. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product provides the text of the label to be presented visually. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain functionality that can be operated by device motion or user motion. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The language is programmatically determinable within the product. The language can be set by the user in “Preferences”. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Components do not initiate a change of context when focused. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Changes of context that occur automatically on user input are indicated to the user before invoking them.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Where input errors are automatically detected, items in error are identified, error messages are provided as text, and the error(s) are associated with the field for assistive technology to convey to the user.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Appropriate labels and instructions are provided when content requires user input.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The software is not implemented using markup languages. Authored Content (PDF): The authored content is not implemented using markup languages.</p>
<p>4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Name, role, and value can be programmatically determined for most controls in the Software. Exceptions include: Tools that rely on using the mouse, like adding Multimedia Annotations, cropping the pages in “Organize” Color picker in “Preferences” for “Forms”, “Editing”, “Layout Grid” Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain live synchronized media. Authored Content (PDF): Authored content does not contain live synchronized media.</p>

<p>1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain prerecorded video content that would require an audio description. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain content that restricts its view and operation to a single display orientation. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The purpose of each input field can be programmatically determined. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Most text meets minimum contrast requirements. The color of variable controls and labels can be set by the user in “Preferences”. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product allows the user to zoom PDF content to resize text up to 400 percent without loss of content or functionality. Authored Content (PDF): As a function of a PDF viewer application, the authored content can be zoomed up to 400 percent without loss of content or functionality.</p>
<p>1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product uses text instead of images of text. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>As a function of a PDF viewer application, the authored content responds and reflows and does not require scrolling in two dimensions. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Most text meets minimum contrast requirements. The color of variable controls and labels can be set by the user in “Preferences”. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The software is not implemented using markup languages. Authored Content (PDF): The authored content is not implemented using markup languages.</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The software is not implemented using markup languages. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: This criterion does not apply to non-web software. Authored Content (PDF): This criterion does not apply to non-web documents.</p>

<p>2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Headings and labels are descriptive. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Focusable elements have a visible keyboard focus indicator. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Content is only presented in one language at a time. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: This criterion does not apply to non-web software. Authored Content (PDF): This criterion does not apply to non-web documents.</p>
<p>3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: This criterion does not apply to non-web software. Authored Content (PDF): This criterion does not apply to non-web documents.</p>
<p>3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Where input errors are automatically detected, suggestions are provided to the user. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not process legal commitments or financial transactions, or modify user-controllable data. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The software is not implemented using markup languages. Authored Content (PDF): The authored content is not implemented using markup languages.</p>

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Software: Partially Supports Authored Content (PDF): Supports	<p>Software: Basic workflows in the product are functional for users without vision. However, as highlighted in 1.3.1 Info and Relationships, 2.1.1 Keyboard, 3.3.3 Error Suggestion, and 4.1.2 Name, Role, Value, several elements are not labeled well.</p> <p>Authored Content (PDF): Authors can create content that is functional without vision.</p>

302.2 With Limited Vision	Software: Partially Supports Authored Content (PDF): Supports	Software: Most content is easy to use with limited vision. Exceptions are listed in 1.4.3 Contrast (Minimum), and 1.3.3 Sensory Characteristics. Authored Content (PDF): Authors can create content that is functional with limited vision.
302.3 Without Perception of Color	Software: Partially Supports Authored Content (PDF): Supports	Software: Most content in the product will be functional for users without perception of color. As noted in 1.4.3 Contrast (Minimum), some exceptions exist. Authored Content (PDF): Authors can create content that is functional without the perception of color.
302.4 Without Hearing	Software: Supports Authored Content (PDF): Supports	Software: No functionality within the product requires hearing. Authored Content (PDF): Authors can create functional content without hearing.
302.5 With Limited Hearing	Software: Supports Authored Content (PDF): Supports	Software: No functionality within the product requires hearing. Authored Content (PDF): Authors can create content that is functional with limited hearing.
302.6 Without Speech	Software: Supports Authored Content (PDF): Supports	Software: The product does not require user speech. Authored Content (PDF): Authors can create content that is functional without speech.
302.7 With Limited Manipulation	Software: Partially Supports Authored Content (PDF): Supports	Software: Most functions of the product are functional for users with limited manipulation who rely on keyboard access. The exceptions are noted in 2.1.1 Keyboard. Authored Content (PDF): Authors can create content that is functional with limited manipulation.
302.8 With Limited Reach and Strength	Software: Partially Supports Authored Content (PDF): Supports	Software: Most functions of the product are functional for users with limited reach or strength who rely on keyboard access. The exceptions are noted in 2.1.1 Keyboard. Authored Content (PDF): Authors can create content that is functional with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Software: Supports Authored Content (PDF): Supports	Software: The product provides features for simpler, easier use by individuals with limited cognitive, language, and learning abilities. The product provides icons and supplements these with text. Authored Content (PDF): Authors can create content that is functional with limited cognition.

Chapter 4: [Hardware](#)

Notes: Not Applicable

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Supports	Accessibility features are included in the product and can be amended to suit the user's needs.
502.2.2 No Disruption of Accessibility Features	Partially Supports	Keyboard shortcuts used in the application conflict with those used by assistive technology.
502.3 Accessibility Services		
502.3.1 Object Information	Partially Supports	Most objects are named and identified correctly. There are a few exceptions listed in 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value.
502.3.2 Modification of Object Information	Partially Supports	See the exception noted in 2.1.1 Keyboard.
502.3.3 Row, Column, and Headers	Supports	Tables used in the application use valid descriptions.
502.3.4 Values	Supports	Values have a meaningful description.
502.3.5 Modification of Values	Partially Supports	Values used in the application can be modified within the application. There is an exception noted in 2.1.1 Keyboard.
502.3.6 Label Relationships	Supports	Labels are associated with the item they refer to.
502.3.7 Hierarchical Relationships	Supports	Relationships can be determined.
502.3.8 Text	Supports	Text items have a meaningful description.
502.3.9 Modification of Text	Partially Supports	Text can be modified within the application. There is an exception noted in 2.1.1 Keyboard.
502.3.10 List of Actions	Supports	Actions that can be used require specific shortcuts for keyboard users to access have been listed in the user manual.
502.3.11 Actions on Objects	Partially Supports	There is an exception noted in 2.1.1 Keyboard.
502.3.12 Focus Cursor	Partially Supports	The focus cursor will change for buttons.
502.3.13 Modification of Focus Cursor	Partially Supports	Will repeat the format across the application except on buttons.
502.3.14 Event Notification	Partially Supports	Events are not communicated to assistive technology as noted in 1.3.1 Info and Relationships.
502.4 Platform Accessibility Features	Partially Supports	Accessibility features are not wholly supported as shown in the WCAG 2.x section .
503 Applications		

503.2 User Preferences	Supports	User preferences are included in the product and can be amended to suit the user's needs.
503.3 Alternative User Interfaces	Not Applicable	No alternative user interface is provided.
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Not Applicable	No media is present in the application.
503.4.2 Audio Description Controls	Not Applicable	No media is present in the application.
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	Exported documents keep the set accessibility formats.
504.2.2 PDF Export	Supports	PDFs export as intended.
504.3 Prompts	Supports	Prompts are handled as expected in the application.
504.4 Templates	Supports	Templates provided in the application conform to WCAG 2.0.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	User Manual for the application lists and explains how to use the accessibility features in the software.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Product documentation is presented in an electronic format.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	Support services, provided via email, phone, or online chat, can be used to discuss accessibility and compatibility features.

603.3 Accommodation of Communication Needs	Partially Supports	<p>Support services, provided via email, phone, or online chat, accommodate most communication needs of individuals with disabilities. For example, users without hearing or without speech may use the chat function as an alternative to phone support.</p> <p>Exceptions include:</p> <p style="padding-left: 20px;">Phone support may be used as an alternative to chat, but some functionality is limited. For example, phone calls do not enable users to send a file.</p>
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EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes: According to C.4 Functional Performance, this section is informative only.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Software: Partially Supports Authored Content (PDF): Supports	<p>Software: Basic workflows in the product are functional for users without vision. However, as highlighted in 1.3.1 Info and Relationships, 2.1.1 Keyboard, and 4.1.2 Name, Role, Value, several elements are not labeled well.</p> <p>Authored Content (PDF): Authors can create content that is functional without vision.</p>
4.2.2 Usage with limited vision	Software: Partially Supports Authored Content (PDF): Supports	<p>Software: Most content is easy to use with limited vision. Exceptions are listed in 1.4.3 Contrast (Minimum), and 1.3.3 Sensory Characteristics</p> <p>Authored Content (PDF): Authors can create content that is functional with limited vision.</p>
4.2.3 Usage without perception of color	Software: Partially Supports Authored Content (PDF): Supports	<p>Software: Most content in the product will be functional for users without perception of color. As noted in 1.4.3 Contrast (Minimum), some exceptions exist.</p> <p>Authored Content (PDF): Authors can create content that is functional without perception of color.</p>
4.2.4 Usage without hearing	Software: Supports Authored Content (PDF): Supports	<p>Software: No functionality within the product requires hearing.</p> <p>Authored Content (PDF): Authors can create content which is functional without hearing.</p>
4.2.5 Usage with limited hearing	Software: Supports Authored Content (PDF): Supports	<p>Software: No functionality within the product requires hearing.</p> <p>Authored Content (PDF): Authors can create content that is functional with limited hearing.</p>
4.2.6 Usage with no or limited vocal capability	Software: Supports Authored Content (PDF): Supports	<p>Software: The product does not require user speech.</p> <p>Authored Content (PDF): Authors can create content that is functional without speech.</p>

4.2.7 Usage with limited manipulation or strength	Software: Partially Supports Authored Content (PDF): Supports	Software: Most functions of the product are functional for users with limited manipulation who rely on keyboard access. The exceptions are noted in 2.1.1 Keyboard. Authored Content (PDF): Authors can create content that is functional with limited manipulation.
4.2.8 Usage with limited reach	Software: Partially Supports Authored Content (PDF): Supports	Software: Most functions of the product are functional for users with limited reach or strength who rely on keyboard access. The exceptions are noted in 2.1.1 Keyboard. Authored Content (PDF): Authors can create content that is functional with limited reach and strength.
4.2.9 Minimize photosensitive seizure triggers	Software: Supports Authored Content (PDF): Supports	Software: The product provides features for simpler, easier use by individuals with limited cognitive, language, and learning abilities. The product provides icons and supplements these with text. Authored Content (PDF): Authors can create content that is functional with limited cognition.
4.2.10 Usage with limited cognition, language or learning	Software: Partially Supports Authored Content (PDF): Supports	Software: Basic workflows in the product are functional for users without vision. However, as highlighted in 1.3.1 Info and Relationships, 2.1.1 Keyboard, and 4.1.2 Name, Role, Value, several elements are not labeled well. Authored Content (PDF): Authors can create content that is functional without vision.
4.2.11 Privacy	Software: Supports Authored Content (PDF): Supports	Software: The product does not contain accessibility components that compromise the privacy of the user. Authored Content (PDF): Authored content does not contain accessibility components that compromise the privacy of the user.

Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality		
5.1.2 General		
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access		
5.1.3.1 Audio output of visual information	See WCAG 2.x section	See information in WCAG 2.x section.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Auditory output is not included in the application.

5.1.3.3 Auditory output correlation	Not Applicable	Auditory output is not included in the application.
5.1.3.4 Speech output user control	Not Applicable	Speech output is not included in the application.
5.1.3.5 Speech output automatic interruption	Not Applicable	Speech output is not included in the application.
5.1.3.6 Speech output for non-text content	Not Applicable	Speech output is not included in the application.
5.1.3.7 Speech output for video information	Not Applicable	Speech output is not included in the application.
5.1.3.8 Masked entry	Supports	Passwords are masked if set to be masked.
5.1.3.9 Private access to personal data	Supports	Personal data is secure in the application once signed in.
5.1.3.10 Non-interfering audio output	Not Applicable	No audio is part of the application.
5.1.3.11 Private listening volume	Not Applicable	No audio is part of the application.
5.1.3.12 Speaker volume	Not Applicable	No audio is part of the application.
5.1.3.13 Volume reset	Not Applicable	No audio is part of the application.
5.1.3.14 Spoken languages	Not Applicable	No audio is part of the application.
5.1.3.15 Non-visual error identification	Supports	Errors are defined for assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	No transactions are included in the scope.
5.1.4 Functionality closed to text enlargement	Supports	Functionality is not affected by text enlargement.
5.1.5 Visual output for auditory information	Not Applicable	No audio is part of the application.
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supports	The focus of input elements is shown as expected when not using the keyboard.
5.1.7 Access without speech	Supports	No functionality request for speech for operation.
5.2 Activation of accessibility features	Supports	The application allows preferences to be set for accessibility.
5.3 Biometrics	Not Applicable	Biometrics are not included in the application.
5.4 Preservation of accessibility information during conversion	Authored Content (PDF): Supports	Authored Content (PDF): Accessibility information is preserved upon conversion.
5.5 Operable parts		

5.5.1 Means of operation	Partially Supports	Most functions of the product are operable. The exceptions are noted in 2.1.1 Keyboard.
5.5.2 Operable parts discernibility	Supports	Operable parts are shown as focusable.
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status	Not Applicable	Tactile or auditory status is not included in the application.
5.6.2 Visual status	Supports	The visual status of controls is discernable in the application.
5.7 Key repeat	Not Applicable	No key repeat is found in the application.
5.8 Double-strike key acceptance	Not Applicable	No double-strike key acceptance is found in the application.
5.9 Simultaneous user actions	Not Applicable	Simultaneous user actions are not in the application.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable.

Chapter 7: [ICT with Video Capabilities](#)

Notes: Not Applicable.

Chapter 8: [Hardware](#)

Notes: Not Applicable.

Chapter 9: [Web \(See WCAG 2.x section.\)](#)

Notes:

Chapter 10: [Non-web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)		
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section.
10.5 Caption positioning	Not Applicable.	
10.6 Audio description timing	Not Applicable.	

Chapter 11: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)		
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section.

11.5 Interoperability with assistive technology		
11.5.1 Closed functionality		
11.5.2 Accessibility services		
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	Not Applicable
11.5.2.5 Object information	Partially Supports	Most objects within the application are defined correctly. However, objects are not always defined correctly as outlined in 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value.
11.5.2.6 Row, column, and headers	Supports	Tables are defined in an accessible way.
11.5.2.7 Values	Supports	Values have a meaningful description.
11.5.2.8 Label relationships	Partially Supports	Most elements are associated with their labels correctly. However, as highlighted in 1.3.1 Info and Relationships, and 4.1.2 Name, Role, Value, some elements are not labeled well.
11.5.2.9 Parent-child relationships	Partially Supports	Basic workflows in the product are functional for users without vision. However, as highlighted in 1.3.1 Info and Relationships, 2.1.1 Keyboard, and 4.1.2 Name, Role, Value, several elements are not labeled well and rely on sight to use the tools.
11.5.2.10 Text	Supports	Text is used throughout the application to allow users to understand context.
11.5.2.11 List of available actions	Supports	Menus will provide all available actions within the application and help is available.
11.5.2.12 Execution of available actions	Partially Supports	Most product functionality can be operated with a mouse and some for the keyboard. Several items rely on mouse-only interactions as outlined in 2.1.1 Keyboard.
11.5.2.13 Tracking of focus and selection attributes	Supports	Items in the application will show focus or selection.
11.5.2.14 Modification of focus and selection attributes	Supports	It is possible to change focus and selection preferences in the application.
11.5.2.15 Change notification	Partially Supports	The product notifies assistive technology of most user interaction events. Notifications are not announced to blind users as highlighted in 1.3.1 Info and Relationships.

11.5.2.16 Modifications of states and properties	Partially Supports	Almost every item can be amended. Inbuilt settings cannot be changed and other items outlined in 2.1.1 Keyboard.
11.5.2.17 Modifications of values and text	Partially Supports	Almost every item can be amended. Inbuilt settings cannot be changed and other items outlined in 2.1.1 Keyboard.
11.6 Documented accessibility usage		
11.6.1 User control of accessibility features	Supports	The accessibility features can be amended as required.
11.6.2 No disruption of accessibility features	Partially Supports	The application has lots of keyboard shortcuts that work well. However, single-key shortcuts can conflict with assistive technology but the user can amend them.
11.7 User preferences	Supports	Users can change their preferences within the application.
11.8 Authoring tools		
11.8.1 Content technology		
11.8.2 Accessible content creation	See WCAG 2.x section	See information in WCAG 2.x section.
11.8.3 Preservation of accessibility information in transformations	Supports	Accessibility information will be preserved during document conversion.
11.8.4 Repair assistance	Supports	Users can contact the helpdesk or use the inbuilt options to change the application.
11.8.5 Templates	Supports	Templates are used within the application or can be imported.

Chapter 12: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Supports	User Manual the application lists and explains how to use the accessibility features in the software.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section.
12.2 Support Services		
12.2.2 Information on accessibility and compatibility features	Supports	The support services, provided via email, phone or online chat, can be used to discuss accessibility and compatibility features.

12.2.3 Effective communication	Partially Supports	Support services, provided via email, phone, or online chat, accommodate most communication needs of individuals with disabilities. For example, users without hearing or without speech may use the chat function as an alternative to phone support. Exceptions include: Phone support may be used as an alternative to chat, but some functionality is limited. For example, phone calls do not enable users to send a file.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section.

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable